

JAYCO ADELAIDE DELIVERY INFORMATION



Jayco Factory Order



Jayco Factory –
Melbourne Build your
Jayco



Finalise your parts &
accessories & become
a RV LIFE Club Member



Your RV leaves the
Factory & begins its
Journey to Jayco
Adelaide

Transport To Adelaide



Your RV will be
transported from a
holding facility to
Jayco Adelaide



Your RV undergoes a
thorough Pre-Delivery
Inspection (PDI) and
any required work.

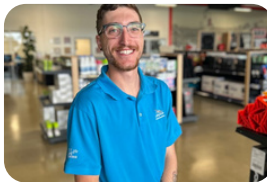


Once your van is
marked 'Ready' by our
Service Department,
our Pre Delivery Team
will contact you.

Handover Booking



Our Pre Delivery Team
will contact you to
schedule a handover
date. – Handover is
usually scheduled
within 7 business days
of release.



Handover is
booked, you need
to ensure you have
insurance, finance
all organised ready
for your 2 hour
handover.



Now you will have
your RV and you are
ready to adventure.
Knowing you have
the support of
Jayco Adelaide &
servicing network
behind you, should
you need us!

Please note: We do not provide handover dates until your van has been released from our Service Department after completing all inspections

FAQ Sheet



Will I get notified that my van has left the factory. When will I get it?

Factory release is the first step.

Your RV still needs to arrive in Adelaide, go through inspection, and be pre delivery clean.

Can I book a handover date now?

We only offer handover dates once your RV has been released from our Service Department, we need to ensure it has passed all safety and quality checks. You will be contacted by our Sales Team of any major delays or issues found

Why does the delivery take 4-6 weeks after factory release?

The timeframe depends on the number of RVs arriving, staffing levels, and the work required on each van

Our RV delivery process has been thoughtfully created to ensure it is the most efficient and fair for all our customers

Can I plan travel or holidays around the factory release date?

We recommend waiting until your RV is released from Service before making travel or holiday plans.

Unfortunately issues can arise during a pre delivery, we would like to ensure that we can deliver your RV safely ready for all future travels

Who can I contact for updates?

Please reach out to your Jayco Adelaide Sales Consultant or Pre Delivery Consultant for the latest status on your RV

Other

 08 8297 6664

 www.jaycoadelaide.com.au

 130 west beach rd, west beach